

**Vision Statement:**

Health West will transform the health care experience through a culture of caring, quality, and patient-centered service. We will be recognized by employees, providers, patients and the community as the best place to work, practice medicine and receive care. We will be an organization of people working together to do the right thing every day to improve the well-being of our communities.



**Monday Minutes**

**From the CEO**

**Your Health West Team**

As we celebrate our 25th Birthday, I would like to take a moment to recognize our team. They all bring the caring heart of Health West. From the front desk to the back office, our team is committed to providing the highest quality care to our patients. It is our passion and dedication that makes us who we are.

**There are a few other Health West updates:**

- **Quality Improvement:** We are excited to announce that we have been awarded a 5-star rating for our patient care.
- **Community Outreach:** We are proud to have been named one of the most charitable organizations in our area.

**TRUE**

**Trustworthy**  
**Respectful**  
**Understanding**  
**Excellence**

**Am I being Health West TRUE?**

Am I being honest and dedicated to the job I have been asked to do? Am I focused on being an example to myself and those around me?  
Am I being respectful to myself, my workers, patients and the communities Health West serves?  
Am I being understanding of the ever-changing landscape of healthcare? Am I being open to the diverse population we serve?  
Am I providing excellent customer service? Am I providing a quality service to Health West? Am I enthusiastic about helping all patients and co-workers?

**Whats going on in your world?**

**Admin Notes**

**Are you ready for your FORTNIGHT?**

Check your calendar for the 2016 Fortnight event. This is a great opportunity for you to learn more about our organization and to meet with our leadership team. The event will be held on October 17-18, 2016, at the Hyatt Regency Denver.

*Make sure to bring your business cards and a smile! We can't wait to see you!*

**Date Pulled: November 9, 2016**  
**UDS YTD 2016**

Provider	Rate Range	Target	Actual	Delta
Dr. Smith	100%	100%	100%	0%
Dr. Jones	95%	95%	95%	0%
Dr. Brown	90%	90%	90%	0%
Dr. White	85%	85%	85%	0%
Dr. Green	80%	80%	80%	0%
Dr. Black	75%	75%	75%	0%
Dr. Red	70%	70%	70%	0%
Dr. Blue	65%	65%	65%	0%
Dr. Purple	60%	60%	60%	0%
Dr. Orange	55%	55%	55%	0%
Dr. Yellow	50%	50%	50%	0%

**EMPLOYEE RIGHTS UNDER THE FAMILY AND MEDICAL LEAVE ACT**

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