

PCMH Transformation Tips For Success

1. Create your team

- Include: Administrative, Physician Champion, Clinic Manager, Clinic Staff (front and back office)

2. Set time aside to meet as a PCMH team

- 2-4 times/ month
- Stay consistent
- Have an agenda to drive your meetings

3. If your goal is to be recognized...

- Download a copy of the 2017 Standards & Guidelines and “Getting Started Toolkit”
<http://www.ncqa.org/programs/recognition/practices/patient-centered-medical-home-pcmh/getting-recognized/get-started>
- Watch the PCMH 2017 Standards and Guidelines Overview
 - <http://www.ncqa.org/education-training/pcmh-pcsp/on-demand>

4. Assess your current state

- Is your EHR Vendor prevalidated?
 - Pre validated products: reduce required documentation, save time by reducing administrative burden
 - Visit this website to determine if EHR is prevalidated
<https://www.ncqa.org/programs/data-and-information-technology/hit-and-data-certification/prevalidation-for-hit-solutions-pcmh-and-pcsp/prevalidated-vendor-directory/>
- **Complete the PCMH NCOA 2017 Self-Assessment**
 - Provides you an exact baseline score
 - Will help you identify gaps and assign tasks
 - How many **Cores** are completed?
 1. **Aim to have close to the 40 Cores completed before signing up on QPASS with NCQA**
 - How many Credits are completed?
 1. 25 across 5 of 6 categories

5. Set PCMH Transformation Goals

- Determine a date to sign up with NCQA
 - Create a timeline for completion
- Assign tasks to your team members
 - Log them into the PCMH Assessment
- Continue to update progress and tasks during regular PCMH meetings

6. Utilize your resources

- Medicaid Healthy Connections Representative
- Public Health District Health Promotion Programs and Staff
- Regional clinics